



EXPECT MORE...

FROM YOUR ELECTRONIC MONITORING/GPS VENDOR:

- > Inclusive pricing that provides unlimited data transmissions, unlimited consumables (i.e., straps and strap clips, top caps and u-clips), unlimited immediate Location Requests, no fee for on-site equipment inventory, development of custom reports and many other items
- > No questions asked return policy
- > Lifetime warranty on all equipment
- > Guaranteed two-day equipment delivery
- > High level of responsiveness from vendor's staff and the executive management team
- > Annual events for customers to gather together to share ideas and best practices of the vendor's system and provide ideas to the vendor for future functionality enhancements

FROM THE VENDOR'S MONITORING SYSTEM:

- > GPS monitoring device receiving one location point per minute at all times
- > GPS monitoring device capable of detecting and reporting deliberate interference with the receipt of GPS signals

- > Alternative tracking capabilities when GPS signals are not available
- > A single login provides access to all monitoring data offered by the vendor — RF, GPS, victim and auxiliary equipment
- > Cloud computing, which eliminates the need to download applications onto the agency's IT network or individual computers
- > Compatible with multiple browsers
- > Access to the monitoring data through smart phones
- > More than 100 standard reports immediately available through the central monitoring database
- > Federal certification of the system's integrity and security based on the Federal Information Processing Standards (FIPS) Pub 800-53.

These expectations should be considered the *minimum* from the agency's perspective. Satellite Tracking of People LLC exemplifies and practices these expectations and many more daily.

Core Values...

We remain focused on our customers and exceeding their expectations and needs. We continually seek out new technology to adapt to community corrections, as well as find new uses for existing technology. And we invest and plan for the long term, not short-term gain, in all aspects of our business, including pricing, customer relations, infrastructure, operations and personnel.